

Atty Docket No. 14274HUUS01U (22171.304)  
Customer No. 27683  
Application No. 10/032,027

RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE - GROUP ART UNIT 2616  
Response to Final Official Action dated April 5, 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re application of:  
McKenna et al.

Serial No.: 10/032,027

Filed: December 20, 2001

For: System and Method for Presenting Queue  
Lengths of Various Media Used by Service  
Centers

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Confirmation No. 5816  
Art Unit: 2616  
Examiner: Steven Blount

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT IN RESPONSE TO FINAL OFFICE ACTION**

**MAILED APRIL 5, 2006**

Dear Sir:

This paper is being filed in response to the final Office action mailed April 5, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees, including extension of time fees are necessary, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims, which begins on 2 of this paper.

Remarks begin on page 5 of this paper.